



ICECLAVE AFFILIATION CONTRACT

I _____ (name or registered name), with document (identity card or legal) number _____, henceforth denominated CLIENT, subscribe to the following ICECLAVE AFFILIATION CONTRACT, which will be governed by the following clauses:

FIRST: The present contract has as object the use of a secret entry code, personal and untransferable of identification, free and of voluntary affiliation denominated ICECLAVE, to carry out via telephone, through internet or personalized attention, any transaction pertaining to the services provided by the GRUPO ICE companies, understood as Instituto Costarricense de Electricidad, Radiográfica Costarricense Sociedad Anonima and Compañía Nacional de Fuerza y Luz Sociedad Anonima, using the security mechanisms that these companies dispose of for such effect.

SECOND: Starting from the moment in which the CLIENT accepts through the available technological facilities the current contract, he will obtain a secret entry code denominated ICECLAVE, as well as the instructions for its use, assuming all the responsibilities that derive from its use, by themselves or by third parties.

THIRD: The companies of the GRUPO ICE reserve themselves the right of establishing the services, transactions and/or systems to which the CLIENT will have access to by means of the ICECLAVE, being able at their free determination to include or exclude any of them, attending to reasons of opportunity, security and convenience of the institution.

FOURTH: The CLIENT accepts and recognizes that by being the ICECLAVE a personal and untransferable means of identification, the transactions and/or services transacted with the code, supply the same effects that the laws issue to the documents signed by their own hand, just as if they were performed in a personal way at the agencies and subsidiaries of the GRUPO ICE companies, with the receipts and records emitted by the commercial transaction systems serving as a means of proof of the performed transaction, accepting consequently that the ICECLAVE is a means of access that allows you to perform transactions and exert the control over your services, able to generate charges in the invoicing of these.

FIFTH: The clients could dispose of one facility in the Group ICE Web page: www.grupoice.com to auto manage different services; with the ability for delegating authority to a third party previously registered for facilitating the administration. The improper use of this delegation of permission will be direct responsibility of whom accept the current contract.

SIXTH: The CLIENT is compelled to handle with the greatest care their ICECLAVE, with the purpose of avoiding any improper use by himself or a third party. The non-compliance of this obligation will be considered a serious fault on his/her behalf; relieving in consequence of all responsibility the GRUPO ICE companies by this matter.

SEVENTH: The CLIENT will have the facility to change his ICECLAVE entry code by the respective electronic means, as well as, the right to request the finalization of the present contract and the retrieval of their code, being relieved of all responsibility from that moment on.

EIGHTH: The companies of the GRUPO ICE are authorized and exonerated of all responsibility by the CLIENT, to prevent access to their systems with the ICECLAVE, when they consider that its utilization is inconvenient and/or inadequate to their interests, or well, if there be indications of irregularities and/or anomalies that would go against the purposes of the present contract.

NINTH: If the present contract is accepted by electronic means on the ICE Group web page, the customer accepts and recognizes that it will have the same effects and validity as that personally signed at any ICE Group office, with application of all the clauses previously described. For this purpose the ICE Group will leave an electronic record of reading and acceptance on behalf of the customer.

In faith of the previous I sign in _____ on the ___ day of the month of _____ of two thousand_____.

CLIENT SIGNATURE IDENTIFICATION

ICE

Exclusive use by the companies of Grupo ICE

Affiliation number _____ (consecutive provided by the sistem

Name of Grupo ICE employee _____